

Rural Health Community Systems, Inc.

This activity is supported in part by an unrestricted educational grant from:

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Rochester, NY

Course Faculty

University of Rochester School of Medicine & Dentistry
Department of Emergency Medicine
&
Office of Prehospital Care
in collaboration with



presents

CLINICAL MANAGEMENT & MEDICAL OVERSIGHT OF RURAL EMS SYSTEMS

SEPTEMBER 13 & 14, 2003
BULLY HILL WINERY
8843 Greyton H. Taylor Memorial Drive
HAMMONDSPORT, NY

Sponsored by:

UNIVERSITY OF
ROCHESTER
SCHOOL OF MEDICINE & DENTISTRY

Office of Continuing Professional Education

UR Nursing Contact Hour (NCh) Coupon Award Program
This Program has been developed to recognize the efforts of the School of Nursing's preceptors, to encourage their continued involvement, and to acknowledge the importance of their contributions. Coupons can be redeemed for activities registering through the University of Rochester Office of Continuing Professional Education, the School of Nursing and the Center for Lifelong Learning at the Community Nursing Center at the School of Nursing. Instructions for use are on the Coupons.

Special Services & Information

For more information or to make disability arrangements, contact the Office of Continuing Professional Education at (585) 275-4392 (10 days in advance of the conference for disability arrangements). Office hours are Monday-Friday, 8:00 am - 4:30 pm

GME Voucher Award Program
The GME Voucher Award Program has been developed to recognize the efforts of the Medical School's community based preceptors, to encourage their continued involvement, and to acknowledge the importance of their contributions. Vouchers can be redeemed ONLY for activities registering through the University of Rochester Office of Continuing Professional Education. Instructions for use are on the Vouchers. A limited number of 'Voucher' registrations will be available for any given activity. Vouchers are redeemed on a first come-first served basis.

Fees
On/Before Friday, August 29, 2003: \$355 - All
After, Friday, August 29, 2003: \$405 - All
Fee includes attendance at all course sessions, course materials, beverages and lunch on both days. The registration fee must accompany the registration form. Please make checks payable to Continuing Professional Education. If you are paying by credit card, you may fax your registration form to (585) 275-3721. Receipts will be issued at the activity. For all cancellations, an administrative fee of \$90 will be deducted from all refunds. No refunds will be issued for cancellations made after August 29, 2003.

There is a maximum registration level for this activity, so early registration is encouraged.

University of Rochester
Office of Continuing Professional Education
601 Elmwood Ave., Box 677
Rochester, NY 14642-8677
Fax (585) 275-3721
www.urmc.rochester.edu/cpe

Persons wishing to register are asked to complete and return the Registration Form by Friday, August 29, 2003 to:

Registration

This activity will take place at the Bully Hill Winery, Hammondsport, NY. Driving and accommodation instructions will be mailed with the activity registration acknowledgement.

Location

NONPROFIT ORG
US POSTAGE
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UNIVERSITY OF
ROCHESTER

University of Rochester
School of Medicine and Dentistry
Continuing Professional Education
601 Elmwood Avenue, Box 677
Rochester, NY 14642-8677

CLINICAL MANAGEMENT & MEDICAL OVERSIGHT OF RURAL EMS SYSTEMS

SEPTEMBER 13 & 14, 2003
BULLY HILL WINERY, HAMMONDSPORT, NY
ACTIVITY SCHEDULE

DAY 1: Saturday, September 13, 2003

7:00 am - 7:45 am	Registration/Continental Breakfast
7:45 am	Welcome & Introductions
8:00 am	Section I: Introduction to Medical Oversight and Clinical Management Physician and Managerial Leadership History of EMS Development EMS Agenda for the Future
9:30 am	Section II: EMS Systems System Components Organizational / System Design Overview of State, Regional and Local EMS Services' Structure Staffing and Response Configurations Regionalization of Care Issues in Rural and Volunteer Systems Integration with Public Health and Public Safety Interface with Managed Care Air Medical Considerations EMS Funding System Evaluation, Visioning and Planning
11:00 am	Break
11:30 am	Section III: Communications and Dispatch Call Taking Primary and Secondary PSAP Issues Telephone Triage Pre-Arrival Instructions Unit Development Call Monitoring EMD Training, Certification and CE EMD Quality Management
1:00 pm	Lunch
2:00 pm	Section IV: Medical Oversight Characteristics Qualifications Components Clinical Care Issues Legal Considerations Additional Responsibilities
3:00 pm	Adjourn

DAY 2: Sunday, September 14, 2003

7:00am - 8:00 am	Continental Breakfast
8:00 am	Welcome & Introductions
8:15 am	Section V: Personnel and Education Recruitment and Orientation Primary Training Program Design and Instruction Continuing and Remedial Education Program Design and Instruction Certifying / Licensing of Personnel Provider Health and Safety Disciplinary Actions and Due Process Employee Evaluation
9:15 am	Section VI: EMS System Responsibilities Disaster / MCI Management Special Events Management Research Risk Management
10:45 am	Section VII: Clinical Administration Quality and Performance Management Clinical Policy and Protocol Development Clinical documentation and Data Systems Field Supervision
11:45 am	Lunch
12:45 pm	Section VIII: Special Topics Red Lights and Siren Responses On-Scene Policies for Non-System Healthcare Personnel Managing Volunteers Leveraging Community Resources
1:45 pm	Section IX: Resources Resource Documents Resource Websites and Listservers Resource Organizations
2:45 pm	Section X: The Federal Response to Essential Rural EMS Expanding Access Coordination Restraining Costs Improving the Quality
3:45 pm	Section XI: Summary and Evaluation Course Summary Open Forum Course Evaluation
4:45 pm	Adjourn

Course Description/Needs Statement

Rural EMS medical directors and managers are responsible for day to day EMS operations and should have a common understanding and vision for how the various elements of an EMS system should be designed, managed and improved to best meet the needs of patients and the communities they serve.

This 2-day course is intended to provide rural EMS medical directors, managers and squad officers with an awareness of the scope of issues and implications that go into decision making in the medical oversight and clinical management of rural EMS systems. It is based on content from the National Highway Traffic Safety Administrator's 2001 Guide for Preparing EMS Medical Directors with customizations for those interested in the clinical management of rural EMS systems.

EMS medical directors and EMS managers from the same system or provider organization are strongly encouraged to attend this course together.

Objectives

After attending this activity, participants should be able to:

- Describe the role and responsibilities of the EMS Medical Director and Clinical Managers
- Contrast and compare the differences between rural and urban EMS systems
- Outline ways in which EMS systems may be integrated with community health care and public safety resources
- Recognize the impact of applicable state laws, rules and regulations on EMS medical oversight and the EMS medical director

Accreditation

The University of Rochester School of Medicine & Dentistry is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Certification

The University of Rochester School of Medicine & Dentistry designates this educational activity for a maximum of 13.0 category 1 credits toward the AMA Physician's Recognition Award.

Each physician should claim only those credits that he/she actually spent in the activity.

Application for CME credit has been filed with the American Academy of Family Physicians. **Determination of credit is pending.**

This activity has been submitted to the New York State Nurses Association's Council on Continuing Education, which is accredited by the American Nurses' Credentialing Center's Commission on Accreditation, for approval of contact hours.

CLINICAL MANAGEMENT & MEDICAL OVERSIGHT OF RURAL EMS SYSTEMS SEPTEMBER 13 & 14, 2003

BULLY HILL WINERY, HAMMONDSPORT, NY

Please return this form with the registration fee by Friday, August 29, 2003 to the address below. Early registration is encouraged as this activity will have a maximum registration level.

REGISTRATION FORM

PLEASE PRINT

Name/Title _____

Address _____

City _____ State _____ Zip+4 _____

Last 4 digits of SSN (for record keeping only) _____

Institution/Affiliation: _____

Practice Specialty: _____

Office Telephone: _____

Office Fax: _____

Email: _____

REGISTRATION FEE

On/Before Friday, August 29, 2003

\$355.00

After Friday, August 29, 2003

\$405.00

Lunch: Regular Entrée Vegetarian Entrée

METHOD OF PAYMENT:

CME Voucher(s) + \$ _____ (if applicable)

Nursing Voucher(s) + \$ _____ (if applicable)

Check payable to: CONTINUING PROFESSIONAL EDUCATION

Credit Card: Visa Mastercard

Card Number _____

Exp. Date _____

Signature _____

If paying by credit card you may FAX your registration to our office at (585) 275-3721.

Please mail registration form to:

URMC-CPE

601 Elmwood Ave., Box 677

Rochester, NY 14642-8677

Copies of this form are acceptable. Please Do Not Reduce this Form.